

PUBLIC SAFETY DISPATCHER I - LATERAL HIRING ANNOUNCEMENT

\$23.09 - \$24.98 per hour

FORMS INCLUDED IN THIS PACKET

Announcement
Lateral Hire Application Packet
Job Description

Please read all information included within this testing announcement.

The deadline to return the completed lateral application packet is by 5:00 p.m. on Friday, December 30, 2022

Minimum Qualifications: Be currently employed as a full-time Public Safety Dispatcher or equivalent, for the past two years, or have been laid off from such a position within the past year. Please note that being laid off DOES NOT apply to resignation in lieu of termination. Possess a high school diploma or GED certificate.*Notary Public; Excellent Communication & Multi-Tasking Skills; Ability to respond quickly and appropriately under stress in emergency situations; and Ability to type 45+ WPM. Be a U.S. citizen and able to speak, read and write the English language. You must be able to hear. You must be able to possess a valid Ohio driver's license at the time of appointment.

*Indicates developed after employment.

How to obtain an Application Packet:

- Download a lateral hire application at https://www.ci.pickerington.oh.us/departments/human-resources/job-opportunities/.
 Click on "Lateral Hire Public Safety Dispatcher Applicants".
- Pick up an application package at the City of Pickerington Municipal Building, located at 100 Lockville Rd. Pickerington, Ohio 43147.

Deadline to Return Application Packet: Friday, December 30, 2022 at 5:00 p.m. Packets can be dropped off or mailed to the Human Resources Department located at City Hall, 100 Lockville Rd., Pickerington, Ohio 43147.

EOE/ADA Date posted 12/2/2022



Pickerington Police Department Lateral Hire Public Safety Dispatcher Candidate Application

Thank you for your interest in being considered for a lateral hire public safety dispatcher position with the Pickerington Police Department. This program was created in order to recruit high caliber, experienced dispatchers who may have extensive experience or may have specialized training that may increase the capabilities of our department. Our goal is to always provide the best service possible for our community.

Policy Statement

The Pickerington Police Department prohibits all forms of discrimination, including any employment related action by a member that adversely affects an applicant or member based on race, color, religion, sex, age, national origin or ancestry, genetic information, disability, military or veteran status, pregnancy, sexual orientation or identity, transgender status, or any other status protected by federal, state, local law or regulation.

Requirements to Be Considered for a Lateral Hire

At minimum, the lateral hire candidates must:

- Be currently employed as a full-time Public Safety Dispatcher or equivalent, for the past two years, or have been laid off from such a position within the past year. Please note that being laid off DOES NOT apply to a resignation in lieu of termination.
- Possess a high school diploma or GED certificate.
- Be a United States citizen with the ability to read, write and understand the English language.
- Possess a valid Ohio driver's license at the time of appointment.

Please note that the City Manager may waive a part of the minimum requirements due to <u>limited</u>, <u>extraordinary circumstances</u> on a case-by-case basis.

Since the Pickerington Police Department is seeking candidates for a public safety dispatcher position(s), there are several aspects in the public safety dispatcher field that will not be counted as full-time experience. Those aspects are as follows:

- Employment on a part-time basis.
- Non-public safety dispatching experience

Candidates not possessing the minimum requirements for a lateral hire public dispatcher position are asked not to apply. Under these circumstances, you may apply for any open public safety dispatcher position following standard procedures.

Disqualifying Lateral Hire Candidate Conduct

The Pickerington Police Department expects its employees to be people of integrity, good character and high moral standards. Therefore, we are very selective with our public safety dispatcher candidates. The following is a non-exhaustive list of past conduct that will eliminate a lateral hire candidate from consideration:

- Failure to appear for any required step in the selection process or any acts of non-compliance.
- Failure to pass a required medical examination or test including drug and alcohol use administered by the City of Pickerington.
- Prior disqualification for any material reason from the Pickerington Police Department hiring process within the past 2 years.
- Falsification or intentional omission of any material fact(s) during the application process.
- A finding of deliberate deception during any part of the hiring process.
- Any attempt to manipulate the results of a truth verification examination.
- Any admission or conviction of a crime of violence as defined by federal, state or local law.
- Any use or purchase of drugs of abuse (except marijuana or prescribed medications) within three
 (3) years of application or while employed as a law enforcement officer.
- Any use, purchase, or cultivation of marijuana while employed as a public safety dispatcher.
- The prior use of marijuana at a level that would indicate more than casual or experimental use.
- The current use of alcohol at a level that would indicate abuse, dependency, or a level of inability to function without the use of alcohol for any period of time.
- Illegal sale of or conviction for illegal sales of, distribution, or manufacture of any controlled substance or contraband.
- Admission or conviction of any felony level offense committed as an adult or juvenile.
- Any conviction of a M-1 or M-2 criminal misdemeanor as defined by the federal, state or local law
 of the jurisdiction where the offense occurred, as an adult in the past five years, more than one M1 or M-2 conviction as an adult, or at any time while employed as a public safety dispatcher.
- Any conviction of more than one M-1 or M-2 criminal misdemeanor as defined by the federal, state
 or local law of the jurisdiction where the offense occurred, as a juvenile.

- Any pattern of theft offenses during the course of employment from an employer as an adult.
- Having a conviction of OVI within the past six (6) years prior to application, or at any time while employed as a public safety dispatcher, or having been convicted of multiple OVI violations.
- Having been placed under a 12 point suspension within the past six (6) year period prior to time of application.
- Any conviction of vehicular homicide.
- Having received a Dishonorable Discharge or Other Than Honorable Discharge from military service.
- Filing fraudulent claims for insurance, welfare, unemployment compensation or other public assistance programs.
- Having a continuing history of financial or credit problems to include; garnishments and bankruptcy.
- An employment history which includes a pattern of any of the following: termination, resignation in lieu of discharge, excessive absence/tardiness, inability to get along with others, or any adverse disciplinary actions.
- Any conviction for a violation of a protection or restraining order.
- Verified or admitted physical, sexual, or emotional abuse of one's spouse, ex-spouse, child, stepchild, parent or any other relative or person with whom one had lived with or has had a relationship with, or a conviction of a crime of domestic violence involving the use of force or threatened use of a deadly weapon (permanent disqualifier).
- Non-compliance with a court order or legal contract to provide for family/dependents, child support, alimony or other financial responsibility determined by finding of any court of law.
- A past history of association or involvement with any organized criminal organization or any documented or admitted history of racial, ethnic, or social intolerance.

Again, this is <u>not</u> an exhaustive list of all of the instances that could disqualify a potential public safety dispatcher candidate.

So What Happens Next?

Your application package will be initially screened to insure you are able to meet the minimum requirements. Any application not meeting those requirements or lacking any of the required information will be removed from further consideration.

Application packages will be reviewed by the City of Pickerington Human Resources Director (or designee) and the Police Department Command Staff who will then schedule initial interviews to rank the lateral hire candidates.

The top ten ranked lateral hire candidates will proceed, by invitation only, and will be asked to complete a full Personal History Questionnaire (PHQ) and a Computerized Voice Stress Analysis Questionnaire (CVSAQ).

Once both questionnaires and the CVSAQ are completed and turned in, there will be an administrative review for any admissions of prohibited acts. If a candidate has committed any prohibited act(s), they will be dropped from further consideration.

Lastly, the candidate will progress through the standard hiring procedures of the City of Pickerington and the Pickerington Police Department. These procedures will include a background investigation, a formal oral board interview and (if selected) an interview with the Chief of Police. If a conditional offer of employment is made, the candidate must successfully complete a pre-employment physical with drug screen.

Lateral Hire Information and Instructions

If you meet the minimum qualifications, carefully read and comply with the following Instructions:

Read and follow instructions on each following page. Print or type all answers clearly and legibly.

Complete all information in the application package. Please make sure responses are complete and detailed as possible. You may duplicate page 10 in this package as needed. Include your name, the date and the position applied for on all extra pages. The information you provide will help determine the extent of your qualifications.

Pages seven (7) through nine (9) of this information package must be returned to the City of Pickerington by the deadline. Page seven (7) must be signed by the candidate, page eight (8) is not applicable for the Public Safety Dispatcher position. Page nine (9), the Lateral Hire Candidate Affidavit page, <u>MUST</u> be signed and notarized.

Please attach your resume and any other documentation you think relevant to the consideration of your application (i.e. training certificates, commendations, etc.). Please write your initials at the bottom right corner of any document you attach to the application.

All information included with this application is subject to verification through interview(s), background investigation, and a reference check and truth verification examination. Submission of false information or the intentional omission of material information will result in immediate disqualification from the application process, eligibility list, appointment and or employment if discovery of falsification occurs after appointment.

Return all application materials to the City of Pickerington Human Resources Office (located at 100 Lockville Road Pickerington, Ohio 43147) by (5:00 PM on Friday, December 30, 2022). Applications dropped off in the City drop box after 5:00 PM on Friday, December 30, 2022 will not be considered. The City of Pickerington assumes no responsibility for timely receipt of applications which are sent by mail. Mailed materials MUST BE RECEIVED at the Human Resources Office by noon on Tuesday, January 3, 2023, with a post mark date of no later than Friday, December 30, 2022. If you change your residence address or telephone number(s) at any stage of the application process, you must immediately notify the Human Resources Office. The City of Pickerington assumes no responsibility for locating candidates who have changed their contact information.

Inquires or assistance regarding these instructions or any other matter can be directed to:

Human Resources Director Stephanie Albanese

Phone: (614) 837-3974

E-mail: salbanese@pickerington.net

The Application Process

Application Period	Applications for lateral hire public safety dispatcher candidates will be available starting on Friday, December 2, 2022		
Obtaining An Application Package	 Download a lateral hire application at: https://ci.pickerington.oh.us/departments/human-resources/job-oportunities Click on "Lateral Hire Public Safety Dispatcher Applicants". Pick up an application package at either the City of Pickerington Municipal Building, located at 100 Lockville Rd. Pickerington, Ohio 43147. 		
Deadlines for Returning Application	Applications must be submitted to the City of Pickerington Human Resources Office no later than Friday , December 30, 2022, at 5:00 P.M. Applications submitted after the above date and time will not be considered. Applications lacking all required materials will not be considered.		
Where to Return Application Materials	 You may submit your candidate application package in one of two ways: Submit your application package in person to the Human Resources Office at the City of Pickerington Municipal building, located at 100 Lockville Road Pickerington, Ohio 43147. Mail your application package to the City of Pickerington Municipal Building, located at 100 Lockville Road Pickerington, Ohio 43147. Please address the package envelope "Attn: Human Resources Office". Please note the mailed application package MUST BE RECEIVED by the stated deadline. 		

Application for PS Dispatcher Lateral Hire Consideration

		PERSONAL	LINFORMATI	ON		
LAST NAME FIRST NA			E			MIDDLE INITIAL
HOME ADDRESS CITY				STATE		ZIP CODE
Номе Рнопе		CELL PHONE			E-MAIL ADDRESS	
		ED	UCATION			
NAME OF SCHOOL & LOCAT	ION	CIRCLE LAST YEAR	COMPLETED	COMPLETED TYPE OF DEG		MAJOR AREA OF STUDY
College		1234 GRADUATE?				
HIGH SCHOOL		123 GRADUATE?	4			
		CURRENT EMPLO	VIVAENT INFO	DRAKTION		
CURRENT EMPLOYER		CORREINT EIVIPLO	Address	MIVIATION		
DATE STARTED	STARTING PA	AY	ENDING PAY		EMPLOYER	R PHONE NUMBER
Duties Performed						
Name, Title and Phone Number of Immed	DIATE SUPERVISOI	R				
CURRENT EMPLOYER		PREVIOUS EMPLO	ADDRESS	DRMATION		
CORREIN LIMPLOTER			ADDICES			
DATE STARTED	STARTING P	AY	ENDING PAY		EMPLOYER	R PHONE NUMBER
DUTIES PERFORMED						
Name, Title and Phone Number of Immer	DIATE SUPERVISO	R				
*THERE IS NO NEED TO GO FURTHER	BACK IN YOUR	EMPLOYMENT HISTOR	tY**			
certify that the informa	ation con	ntained in this	application	n is true	and complete	to the best of r
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oncerning my backgrour						
amage that may result fr						
Signature)			(Date	<u>,,</u>		

PAGE IS NOT APPLICABLE FOR PUBLIC SAFETY DISPATCHER

Complete and return this form with a <u>copy of your OPOTA Peace Officer Training certificate</u> or OPOTA letter of Training Equivalency, and all other required documents to the City of Pickerington Municipal Building, located at 100 Lockville Road, Pickerington Ohio, 43147 ATTN: Human Resources Department

PRINT YOUR NAME	1	DA E OF BIRTH	SOCIAL SECURITY NUMBER	
NAME OF HIGH SCHOOL	-	DATE OF DIPLOMA	IF NO DIPLOMA, DATE OF	COPY OF DIPLOMA OR G.E.D.
	\	l V /	G.E.D.	ATTACHED?
	'	\ ' /		YES NO
OHIO DRIVER'S LICENSE NUMBER?		F OUT-OF-STATE DRIVER'S LICEN	ISE, NUMBER AND ISSUING STATE	COPY OF LICENSE ATTACHED?
		\		YES NO
OPOTA TRAINING CERTIFICATE NUMBER		CERTIFICATE DATE (MM/YY)		COPY OF CERTIFICATE ATTACHED?
		/		YES NO
ACADEMY NAME AND TELEPHONE NUMBER		/	ACADEMY COMMANDER NAME	
		$^{\prime}$ \wedge \setminus		
	-			
I certify that the statements contained he false statements or omissions on this ap discovery thereof, no matter when the falsehoods may subject me to prosecution I authorize all persons, schools, companies and all information, personal or otherwise that may result from furnishing such information.	plication falsification under and go and go that	on are grounds for ation or omission is rithe falsification state overnment agencies they may have. I re	immediate disqualifi discovered. I furth tutes in Ohio Revised to give the Pickeringt	cation or dismissal, upon er acknowledge that any I Code chapter 2921. con Police Department any
I understand that I may be required to und testing, truth verification testing, medical to perform the duties of the position ap disqualification.	and ps	sychological testing b	oefore beginning wo	rk to determine my ability
In consideration of my employment, I agre employment practices and regulations of compensation can be terminated by either	the Pi	ckerington Police De		
My signature below indicates my ackno application and to any additional documer right corner.				
(Signature)		(Date)		

Lateral Hire Candidate Affidavit

Direc	tions: Read each question below carefully. Mark the appropriate box (es / No) with	an "X".	
VIII CONTRACTOR	se note that any omissions on this page or answering "yes" to any qu	estion r	nay re	sult in	your
	cation being removed from further consideration.		Ves		No
	lave you ever been convicted of a felony?		Yes		No
	lave you ever been convicted of a misdemeanor related to sex rimes, crimes against persons or moral turpitude?		Yes		No
	lave you ever had a domestic violence related arrest, conviction, liversion or expungement?		Yes		No
e	lave you ever had any misdemeanor convictions, diversion or expungements in the last three (3) years or while employed in law inforcement?		Yes		No
c	lave you had any OVI convictions, diversions, expungements or hemical test refusals in the past five (5) years or while employed in aw enforcement?		Yes		No
6) H	lave you ever been convicted of OVI more than once?		Yes		No
	las your driver's license been suspended in the past five (5) years (not notluding suspensions under the Financial Responsibility Act)?		Yes		No
	lave you ever illegally sold, delivered, distributed or manufactured lrugs?		Yes		No
9) F	lave you ever used illegal narcotics or abused prescription drugs after avoing been employed by any law enforcement agency or in a law enforcement capacity?		Yes		No
furthe those I furth falsific furthe Picker	r constitutes my authorization for the City of Pickerington to investigate with any relevant information to release it to the City of Pickerington Power understand and agree that should any investigation disclose an ation, omission or concealment of fact, my application may be rejected a r consideration from the eligibility list, or I may be terminated from enington Police Department no matter when the falsification or omission is	the fact blice Dep y such nd my n nploymo s discov	s subnoartmo misre name r ent wi	nitted and ent. present emoved the the C	nd for ation, I from City of
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				(Notary	Public)
		1)	My Com	mission E	xpires)

LATERAL HIRE CANDIDATE APPLICABLE TRAINING SHEET

Candidates may copy this form as many times as they need to for continuation purposes.

DATE(S)	<u>LIST OF TRAININGS</u>
	Position Applied For: Lateral Hire Public Safety Dispatcher Candidate
	(Date)

Return of Application Materials Checklist

Please use this checklist to insure you return all required items to the City of Pickerington Human Resources Office (located at 100 Lockville Road Pickerington, Ohio 43147). It is not necessary to return this form. It is solely provided for your convenience.

The deadline for the City of Pickerington Human Resources Office to receive your application package is *Friday, December 30, 2022, at 5:00 P.M.* Application packages received after that time *WILL NOT* be accepted.

Application for Lateral Hire Consideration form (further
detailed information may be required of applicants selected
for further consideration after initial screening.)
(Pg. 7)
<u>Document Training Form</u> (with attachments – any relevant public safety dispatcher training certificates, letters of
commendation, etc.)
(Page. 10)
Signed and Notarized Lateral Hire Candidate Affidavit
(Page 9)
Resume



An Equal Opportunity Employer POSITION DESCRIPTION Page 1 of 4

Position Title:

Public Safety Dispatcher I

Employment Status: Full-time, Regular Police Public Safety Dispatcher II

Reports to: Class #:

Dept.:

6101

FLSA Status:

Non-exempt

Civil Service Status: Classified

GENERAL DESCRIPTION: Under general supervision of Public Safety Dispatch Supervisor and direct supervision of the Public Safety Dispatcher II, responsible for obtaining and delivering information in a timely manner, as needed, for the safety and security of the community. Receives incoming calls for service via 9-1-1 emergency lines, business lines, as well as radio transmissions and lobby walk-ins. Responsible for prioritizing and dispatching the appropriate personnel (police and fire) to the proper locations to aid the public.

QUALIFICATIONS: An example of acceptable qualifications: High school diploma or completion of equivalent (G.E.D).

LICENSURE OR CERTIFICATION REQUIREMENTS: (*indicates developed after employment)

*LEADS/CCH Certification; CPR/AED Certification; *Public Safety Telecommunications Best Practices for Missing and Abducted Children; *NIMS: IS-100, IS-100 LE, IS-200, IS-700, IS-704; *Notary Public; Emergency Medical Dispatch Certification (optional). *Must be able to obtain and maintain CPR/AED certification through American Red Cross (or equivalent), per City policy.

EQUIPMENT OPERATED: The following are examples only and are not intended to be all inclusive:

Personal computer (including software/applications), miscellaneous office equipment; police dispatching equipment; two-way radio operations; LEADS; TDD; recording devices, building security cameras.

INHERENTLY HAZARDOUS OR PHYSICALLY DEMANDING WORKING CONDITIONS:

Exposure to chemical compounds found in an office environment (e.g., toner, correction fluid, etc.); works in conditions requiring long periods of sitting and computer work that may cause problems and/or irritate back, neck, and wrists; employee is often required to walk, use hands and fingers to feel, handle or operate objects, tools, or controls and to reach with hands and arms; specific vision abilities required by this job include close vision and the ability to focus; is exposed to possible injury from extremely noisy conditions above 85db (e.g., gunfire, etc.); has contact with potentially violent or emotionally distraught persons; may require employee to work flexible schedule including second and/or third shift (which may contribute to abnormal sleep patterns), evenings, weekends, and holidays.

Note: In accordance with the U.S. Department of Labor physical demands strength ratings, this is considered sedentary work. Work is primarily performed in an office setting.

In cases of emergency, unpredictable situations, and/or department needs, may be required to lift, push, pull, and/or carry objects heavier than D.O.L. strength ratings recommend.

	Developed by:	
Date Adopted:	Clemans, Nelson & Associates, Inc.	
Date Revised:	Akron Cincinnati Columbus Lima	{11/28/2018 PDPICCI 00221887.DOCX }



An Equal Opportunity Employer **POSITION DESCRIPTION**

Page 2 of 4

Position Title: Public Safety Dispatcher I

JOB DESCRIPTION AND WORKER CHARACTERISTICS:

JOB DUTIES in order of importance

ESSENTIAL FUNCTIONS OF THE POSITION: For purposes of 42 USC 12101:

- (1) Record and monitor all calls for police in Computer Aided Dispatch (CAD) System and dispatch proper 60% personnel via radio. Interpret and transmit important information from 9-1-1 equipment to emergency personnel or to proper jurisdiction when misrouted. Monitor various radio frequencies for transmissions. Give potential, lifesaving instructions to, sometimes distraught callers over the telephone. Operate/query state regulated computer terminal (LEADS) for information on vehicles and persons per Officer's request; including making entries (i.e. wanted/missing people, stolen/impounded vehicles; criminal histories and sending messages to other agencies regarding sensitive law enforcement information). Maintain warrant logs as needed; respond to Community and Public requests regarding special events and routine questions (i.e. driving directions/road conditions, telephone numbers, fingerprint inquiries, etc.). Maintain needed forms and logs for vehicle impounds, adult and juvenile ticket and charge log, traffic cone log, and resident vacation checks. Assist Clerk of Court in collecting bond/fines and issue receipts. Gather, copy, stamp and prepare court packets for arrestees. Prepare the daily tickets for Court Clerk and prepare affidavits/personal recognizance bonds and notarize documents as needed. Assist outside agencies by sending back-up emergency personnel when requested; query and relay business/residence information from CAD system.
- 35% (2) During high risk situations, notify the appropriate supervisor and any special units requested by the on-scene OIC, in addition to maintaining regular shift duties. Attend meetings, conferences and training seminars as needed and approved. May perform additional clerical and/or reception duties, including but not limited to notifying officers of changes in the court schedule, completing and distributing extra patrol forms, print daily logs, make copies and distribute reports as needed, load important address information into the records management system.
 - (3) Demonstrates regular and predictable attendance.

OTHER DUTIES AND RESPONSIBILITIES:

5% (4) Performs other job related duties as necessary.

MINIMUM ACCEPTABLE CHARACTERISTICS: (*indicates developed after employment)

Knowledge of: *City and departmental goals, objectives, and functions; *local geographic area; management and supervisory principles; public relations; *public safety radio dispatching procedures (and FCC laws); *law enforcement procedures and methods; office management and standard office practices.

Skill in: computer operation (including software/applications such as Microsoft Office, database management, *LEADS, *TDD, *other department specific software, *digital recording software, etc.); typing speed 45+ wpm; use of modern office equipment; interpersonal communication; organization and time management; spelling, grammar, and mathematics; *two-way radio operations.

	Developed by:	
Date Adopted:	Clemans, Nelson & Associates, Inc.	
Date Revised:	Akron Cincinnati Columbus Lima	{11/28/2018 PDPICCI 00221887.DOCX }



An Equal Opportunity Employer POSITION DESCRIPTION Page 3 of 4

Position Title: Public Safety Dispatcher I

Ability to: multi-task efficiently, read, analyze, and understand various directives and regulations, and assemble

related data; define problems, collect data, establish facts, and draw valid conclusions; apply principles to solve
practical problems; deal with variety of variables in unfamiliar context; perform simple mathematical
calculations; understand most difficult classes of concepts; exercise independent judgment and discretion;
understand, interpret, and apply laws, rules, or regulations to specific situations; select most qualified applicant
according to specifications for referral; determine material and equipment needs; communicate effectively, and
develop and maintain effective working relationships with employees, coworkers, department heads, officials,
and general public; prepare simple reports; use proper research methods in gathering data; travel to and gain
access to work site.
POSITIONS DIRECTLY SUPERVISED:
None.

This position description in no manner states or implies that these are the only duties and responsibilities to be performed by the position incumbent.

	Developed by:	
Date Adopted:	Clemans, Nelson & Associates, Inc.	
Date Revised:	Akron Cincinnati Columbus Lima	{11/28/2018 PDPICCI 00221887.DOCX }



An Equal Opportunity Employer

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POSITION DESCRIPTION						
Position Title: Public Safety Disp	oatcher I					
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Date Adopted: ______
Date Revised: _____

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